

Global B2B Messaging for Your Global Ecosystem

Automating Supply Chain Processes

Covisint's Data Exchange Services automate supply chain processes, improving time to market while reducing cost. A few of the processes that Covisint automates today include:

- Purchasing - exchanging eRFQs and purchase orders
- Quality - supporting processes like APQP
- Advanced Planning and Scheduling - exchanging forecasts and schedules
- Materials Management - enabling push-and-pull replenishment and inventory management, such as MinMax, eKanban and traditional supplier schedules
- Transportation and Logistics - providing dispatch, shipping and receiving information
- Invoicing and Settlement - invoices, remittance, receipts

With Covisint, your supply chain can become more efficient and a new source of competitive advantage.

At the Core: Covisint ExchangeLink™

Covisint Connect is a Data Exchange Service provided through the ExchangeLink Platform. ExchangeLink is secured by Covisint's industry-leading Identity Services and provides the interoperability and governance framework that puts the right information in the hands of the right people at precisely the right time. The Covisint ExchangeLink Platform allows your organization to be completely secure yet flexible as your workforce, IT environment, partner relationships, and business strategy evolve.

Needing to adapt to the constant changes and challenges within the automotive and manufacturing industries, OEMs and suppliers rely on secure, reliable, and cost-effective business to business

communications. For over 10 years, Covisint's electronic data interchange (EDI) solution and services have enabled customers to seamlessly handle business issues including disparate internal systems and applications, improving business agility, increasing efficiency, and more. Covisint is a leading provider of global EDI and messaging solutions that meet industry standards and the needs of companies of any size, location or technical sophistication.

Delivering next generation B2B Messaging

Supporting business communities and streamlining processes, Covisint's Data Exchange Services allow for rapid, secure, and flexible integration which insulates companies from the cost and complexity of changing document types, formats, communication protocols, network connections and system integration needs. Providing a solution for companies regardless of size or technology, Covisint offers machine-to-machine options, managed file transfer, WebEDI and .csv document-to-EDI options. In addition, Covisint uses state-of-the-art mapping, routing, translation and network interconnectivity to drive real-time, secure, reliable B2B communications.

Integration as a Service (IaaS)

One of the greatest challenges faced by companies in a global market is "interoperability." Ensuring that secure, reliable B2B information is shared across an increasingly complex ecosystem of technology systems and platforms can be difficult and expensive. Covisint's comprehensive ExchangeLink Platform ensures interoperability by managing the complexities of message formats, protocols, APIs and network interconnectivity. This can significantly reduce costs while providing secure, reliable communications.

Covisint helps customers achieve business objectives by providing:

- Fast and easy partner on-boarding, increasing operational efficiency
- Industry and technology expertise in implementing and supporting global EDI solutions
- Visibility with a dashboard view into EDI transactions
- Managed file transfer capabilities for large files containing critical business data

Meeting your needs for B2B communications

Since each company has different needs, Covisint delivers a wide variety of B2B Messaging options (e.g., Internet, private network industry networks). Connecting people and systems across organizational and geographic boundaries, Covisint offers:

- Covisint Connect (machine-to-machine) - delivering sophisticated, tightly integrated EDI functionality, Connect provides advanced document routing and delivery services to and from all your trading partners. In addition, sophisticated any-to-any document translation can handle both EDI and XML technologies interchangeably in one environment.
- Supplier Connection (WebEDI) - This comprehensive solution is designed for organizations that prefer to use a browser-based solution to support global e-commerce compliance, greater productivity and efficiency for smaller suppliers.
- .CSV Messaging Solution - Used by small companies particularly in new, developing markets with limited resources. This solution translates .csv based files into EDI.

Enabling Change in Business

Covisint has proven its expertise in supporting organizations during changes such as ERP implementation or consolidation, mergers, acquisitions, divestitures, and mandated head count reductions. Covisint supported the transitions for companies as large as Daimler and Chrysler, GM and GMAC, and Jaguar/Land Rover. Covisint meets the varied EDI capacity requirements as a single managed service provider which rids of the inefficiencies common with these processes. Covisint's Global B2B Messaging solutions include:

- EDI services using an outsourced SaaS Model providing fast startup and lower total cost of ownership
- Industry-leading SLAs (99.997%) thresholds for availability
- Multi-tenant solution, reducing total number of resources needed by customers and industry-wide
- Intuitive, multilingual user interface (Covisint currently supports eight languages: English, French, German, Spanish, Japanese, Portuguese, Simplified Chinese, and Swedish)
- Application program interfaces for the most popular ERP systems including Oracle, QAD, and SAP
- Network interconnectivity to connect all of your global trading partners
- Global integration and community on-boarding services to improve community adoption and reduce the time it takes to reach value
- Worldwide, 24x7x365 multilingual support and end-user training

For more information, contact Covisint today.

covisint ... enabling information ecosystems

Covisint enables information ecosystems that quickly revolutionize organizations by providing secure communication and collaboration between people and systems in remarkably simple ways. As a recognized pioneer in cloud computing, Covisint has driven the on-demand evolution in the way organizations connect, communicate, and collaborate with all the stakeholders required to achieve optimum performance.

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